

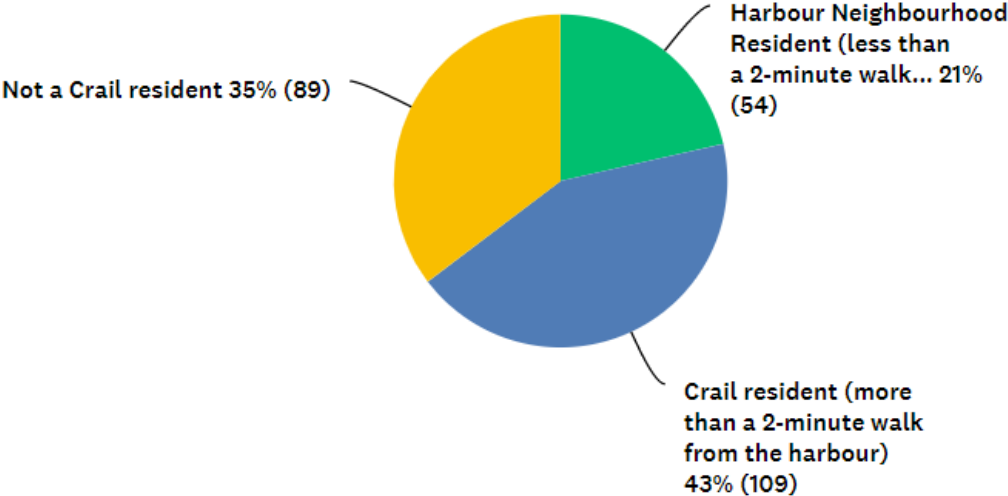
**CRAIL COMMUNITY PARTNERSHIP
COMMUNITY ENTERPRISE**

CRAIL HARBOUR & HARBOUR SANDS SURVEY 2022

Q1

Are you a Crail resident?

Answered: 252 Skipped: 2

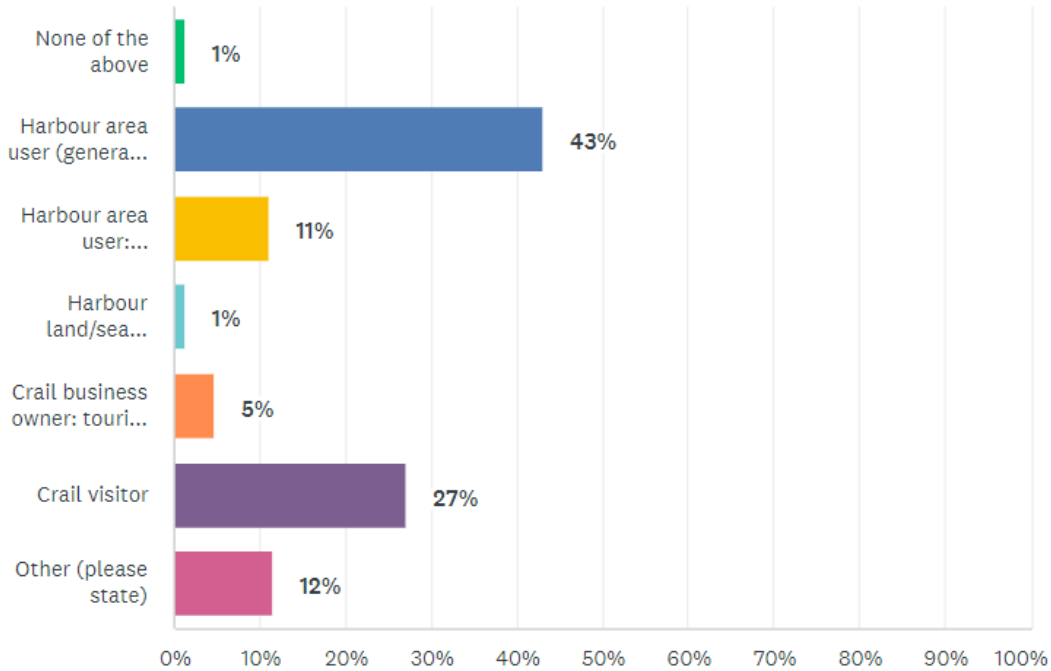


Q2



Please indicate which of the following is most relevant to you:

Answered: 251 Skipped: 3



ANSWER CHOICES	RESPONSES	
None of the above	1%	3
Harbour area user (general leisure)	43%	108
Harbour area user: water-based activity (eg. boating, fishing, swimming, etc.)	11%	28
Harbour land/sea business operator	1%	3
Crail business owner: tourism service (eg. Retail, café, hotel, holiday let, etc.)	5%	12
Crail visitor	27%	68
Other (please state)	Responses	12% 29
TOTAL		251

OTHER:

Crail festival committee member - user of Harbour Beach for sandcastles competition annually

7/20/2022 11:16 AM

Caravan resident - 8 months

7/20/2022 10:58 AM

Business worker

7/20/2022 10:49 AM

Static caravan 8 months per year

7/19/2022 3:02 PM

All of the above

7/8/2022 4:26 PM

resident and two businesses

7/8/2022 10:17 AM

Resident

7/1/2022 9:59 AM

Harbour resident

7/1/2022 9:59 AM

It is my home of 45years,my place of work(2 businesses, fishing and cafe),my place of leisure(boating)a historical monument and an unsung national treasure

7/1/2022 1:00 AM

Holiday home

6/25/2022 10:04 PM

Caravan owner in Crail

6/22/2022 1:17 PM

Resident

6/22/2022 9:01 AM

Local caravan owner

6/21/2022 11:36 AM

Caravan Owner

6/20/2022 7:32 PM

Resident

6/20/2022 11:08 AM

Caravan owner Balcomie Links site

6/20/2022 10:45 AM

Caravan owner in balcomie links

6/19/2022 8:53 PM

Generally visit by sea kayak.

6/19/2022 8:25 PM

Static caravan owner

6/19/2022 7:41 PM

Own caravan in crail

6/19/2022 6:59 PM

Crail static caravan owner

6/18/2022 7:41 PM

Harbour beach activities e.g. Beach Yoga

6/18/2022 3:38 PM

I own a caravan at Balcomie Linkd

6/18/2022 11:59 AM

Crailer from birth

6/17/2022 10:40 PM

Second home owner and (very) long term visitor to Crail

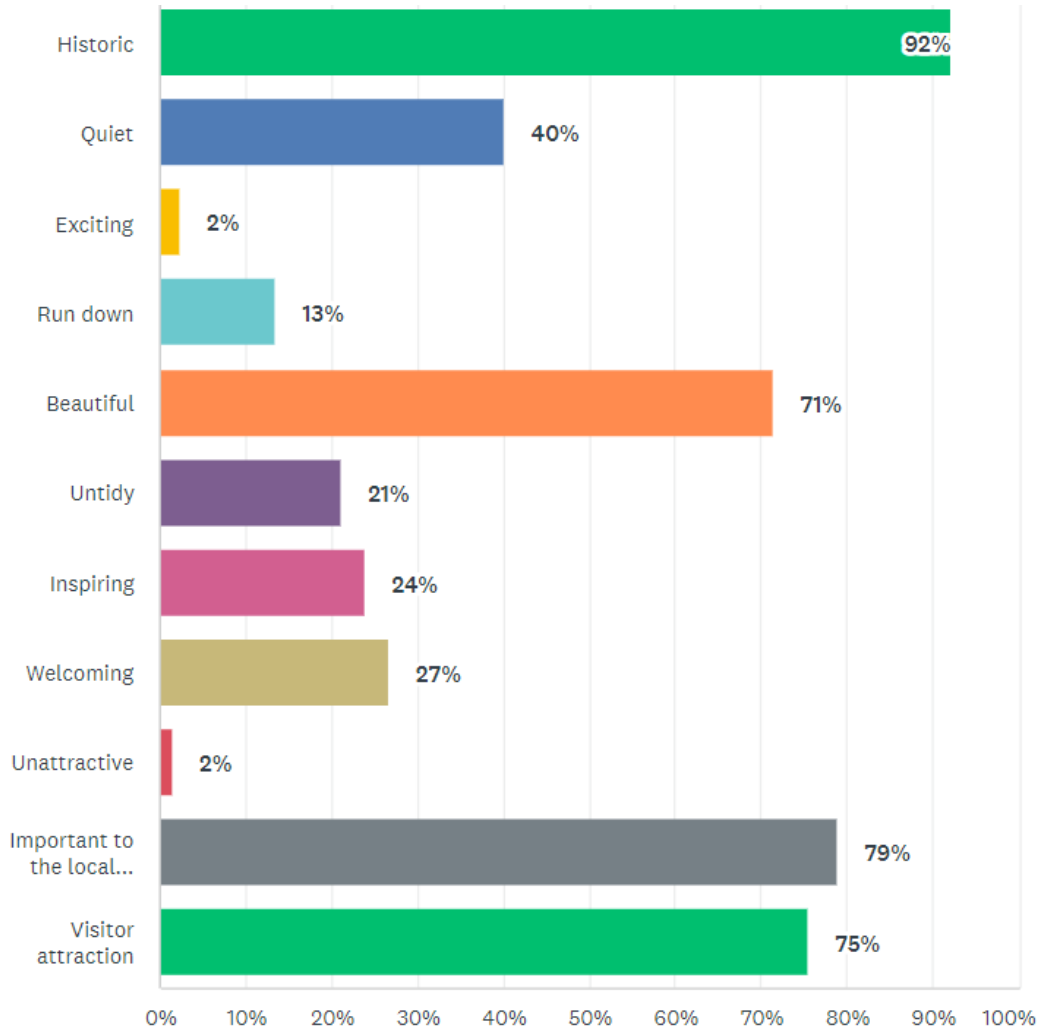
6/17/2022 7:13 PM

Q3



Which of the following words and phrases would you use to describe Crail Harbour? Select as many answers as you like.

Answered: 252 Skipped: 2

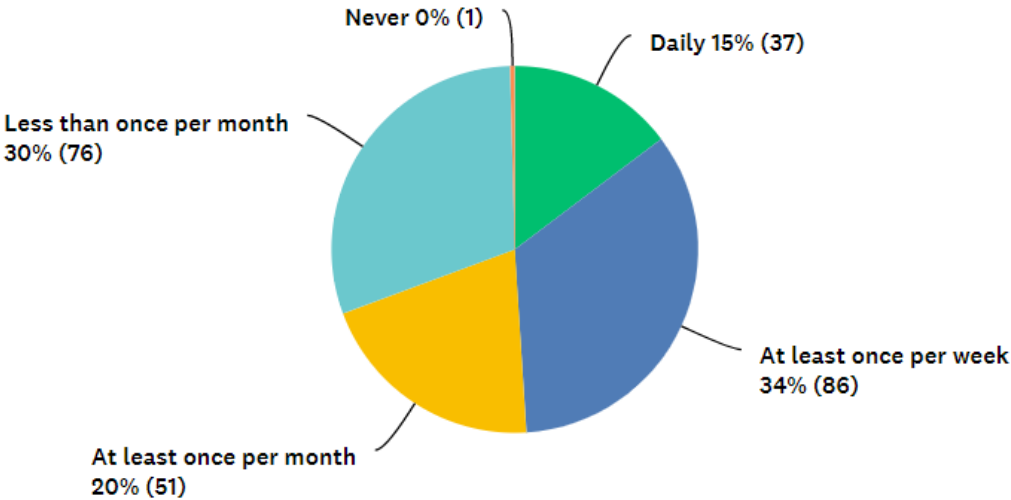


Q4



How often do you visit Crail Harbour?

Answered: 251 Skipped: 3

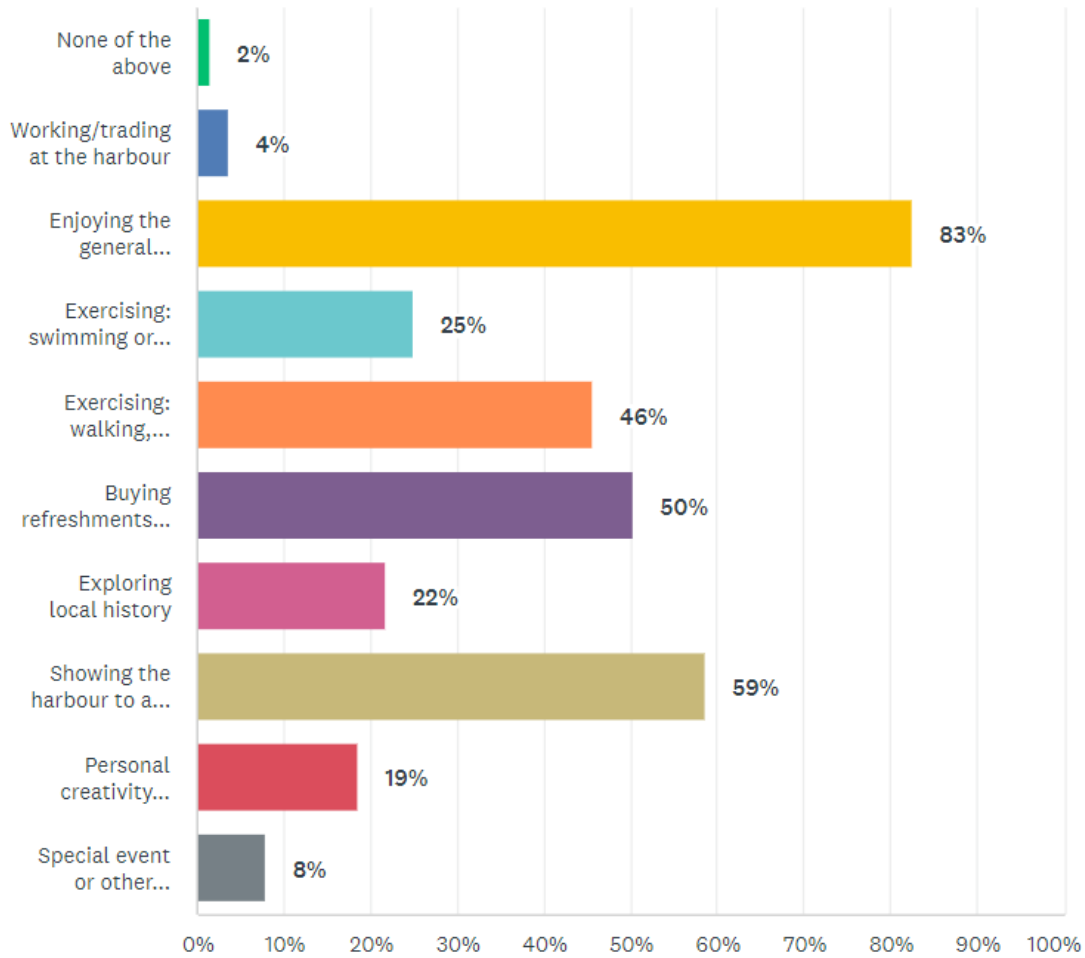


Q5



If you have visited Crail Harbour, which of the following would describe the reason for your visit/s in the last five years? Select as many answers as you like.

Answered: 252 Skipped: 2



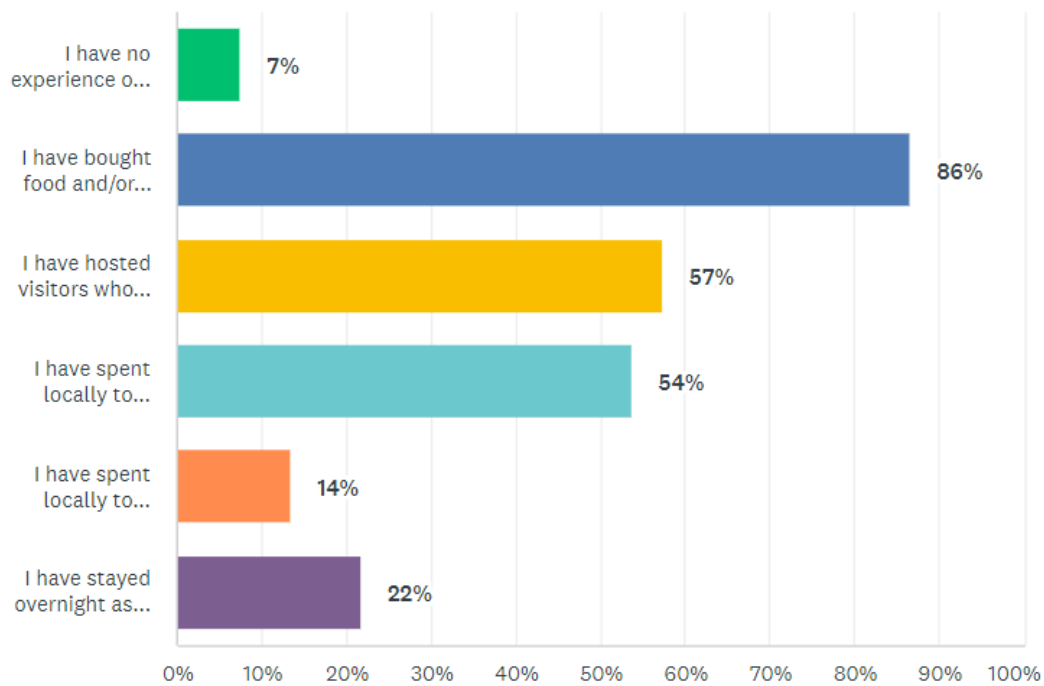
ANSWER CHOICES	RESPONSES	
None of the above	2%	4
Working/trading at the harbour	4%	9
Enjoying the general ambience of the harbour and harbour sands	83%	208
Exercising: swimming or other watersports	25%	63
Exercising: walking, running, yoga, etc.	46%	115
Buying refreshments - food and drink	50%	127
Exploring local history	22%	55
Showing the harbour to a visitor	59%	148
Personal creativity (e.g. sketching, photography)	19%	47
Special event or other (please state - e.g. wedding)	Responses	8% 20
Total Respondents: 252		

Q6



Thinking of your experience of leisure spending associated with your use of Crail Harbour within the last 5 years, please indicate if any of the following apply:

Answered: 244 Skipped: 10



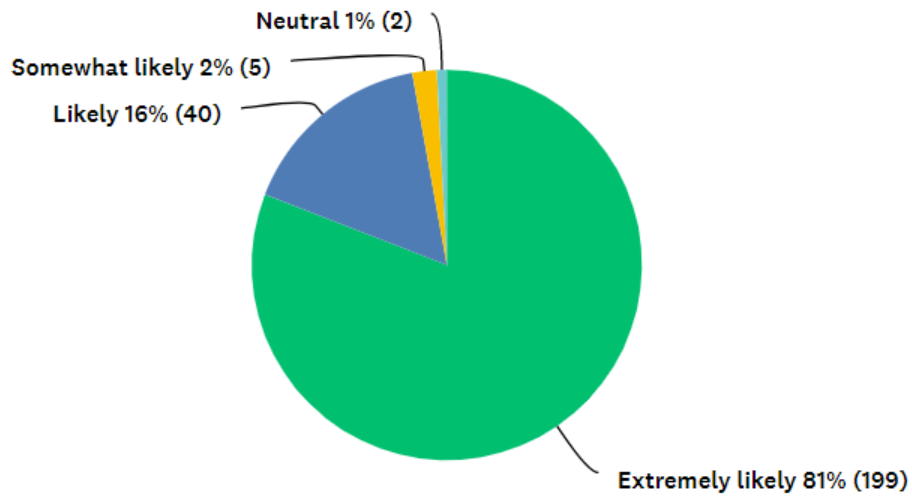
ANSWER CHOICES	RESPONSES	
I have no experience of spending associated with the use of Crail Harbour within the last five years	7%	18
I have bought food and/or drink at Crail Harbour	86%	211
I have hosted visitors who have bought food and/or drink at Crail Harbour	57%	140
I have spent locally to enhance my visit to Crail Harbour (e.g. guide books, picnics, refreshments in other part of Crail)	54%	131
I have spent locally to support my leisure activity at Crail Harbour (e.g. sport equipment, club membership fees)	14%	33
I have stayed overnight as a visitor in Crail which included a visit/s to the Harbour	22%	53
Total Respondents: 244		

Q7



How likely would you be to recommend a visit to the Harbour to an out-of-town tourist?

Answered: 246 Skipped: 8

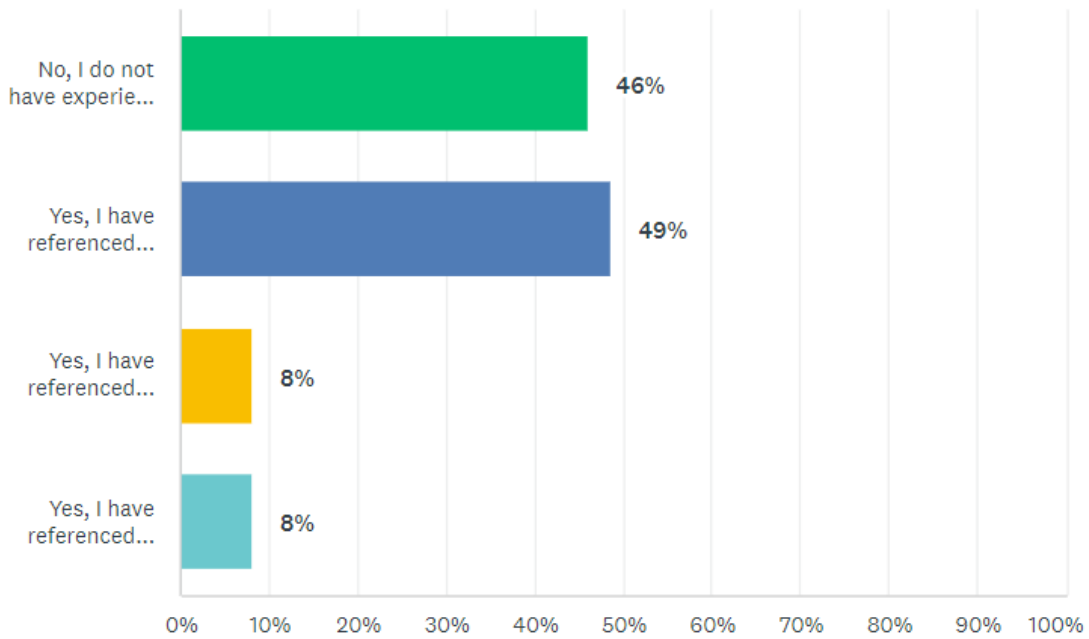


Q8



Have you any experience of referencing Crail Harbour as part of your personal or business use of social media within the last five years? Select as many answers as you like.

Answered: 245 Skipped: 9



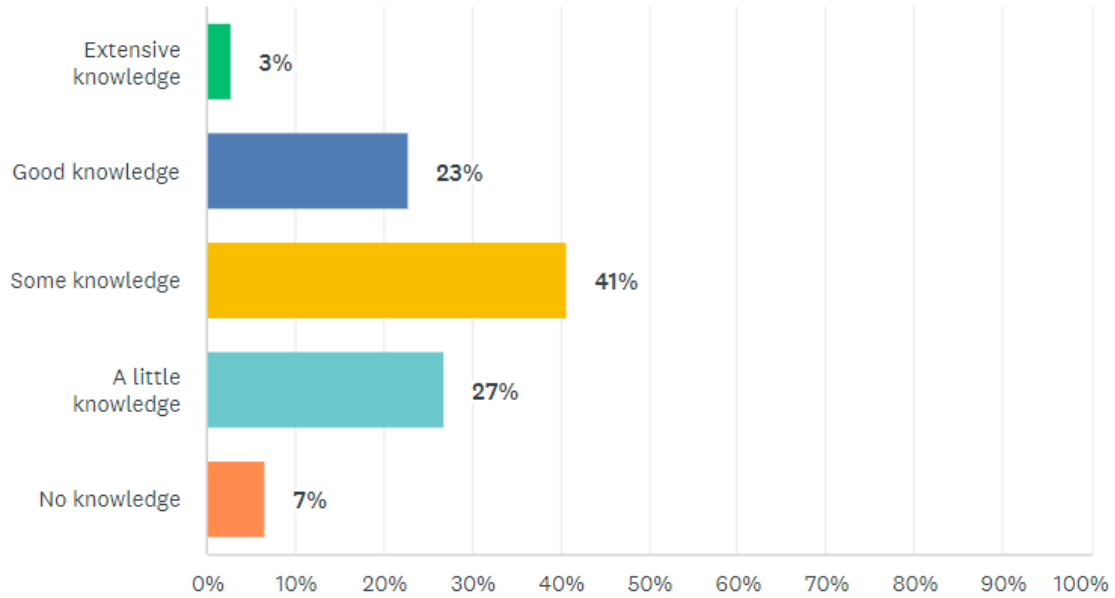
ANSWER CHOICES	RESPONSES	
No, I do not have experience of referencing Crail Harbour on social media in the last five years	46%	113
Yes, I have referenced Crail Harbour on social media as a personal post	49%	119
Yes, I have referenced Crail Harbour on social media as a community group post	8%	20
Yes, I have referenced Crail Harbour on social media as a business account user	8%	20
Total Respondents: 245		

Q9



Thinking about your knowledge of the history of Crail Harbour, how would you describe this knowledge?

Answered: 245 Skipped: 9

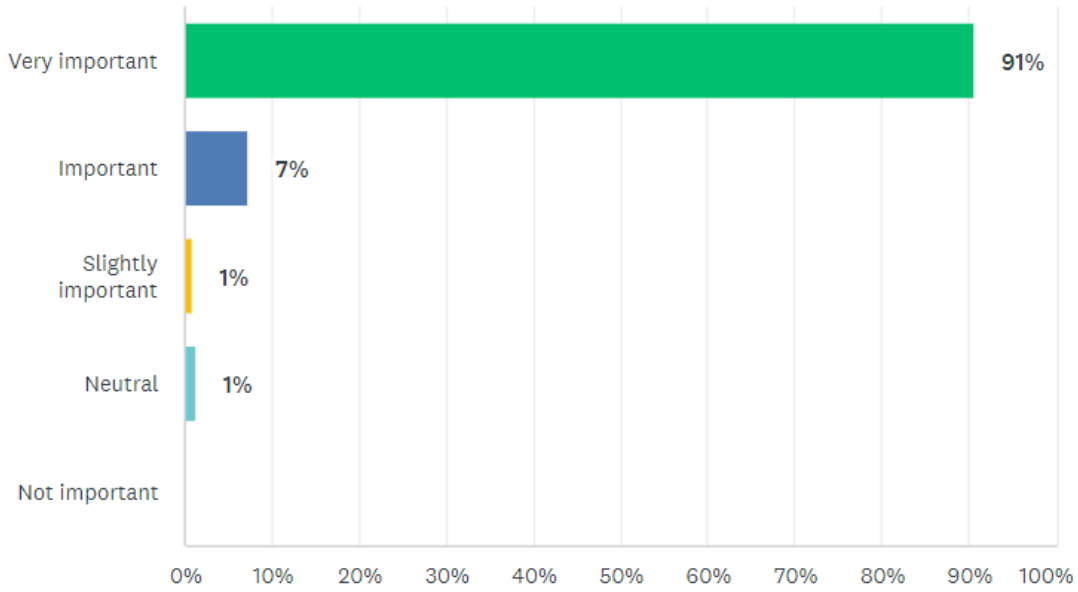


Q10



How important do you think Crail Harbour is as a local community asset?

Answered: 245 Skipped: 9

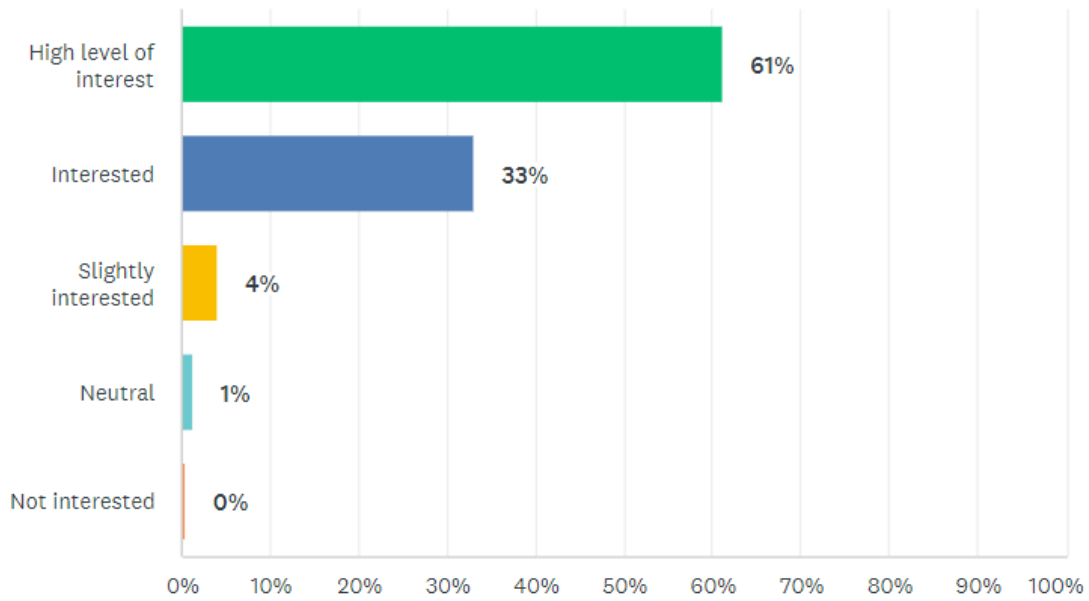


Q11



How would you describe your level of interest in the future of Crail Harbour?

Answered: 245 Skipped: 9

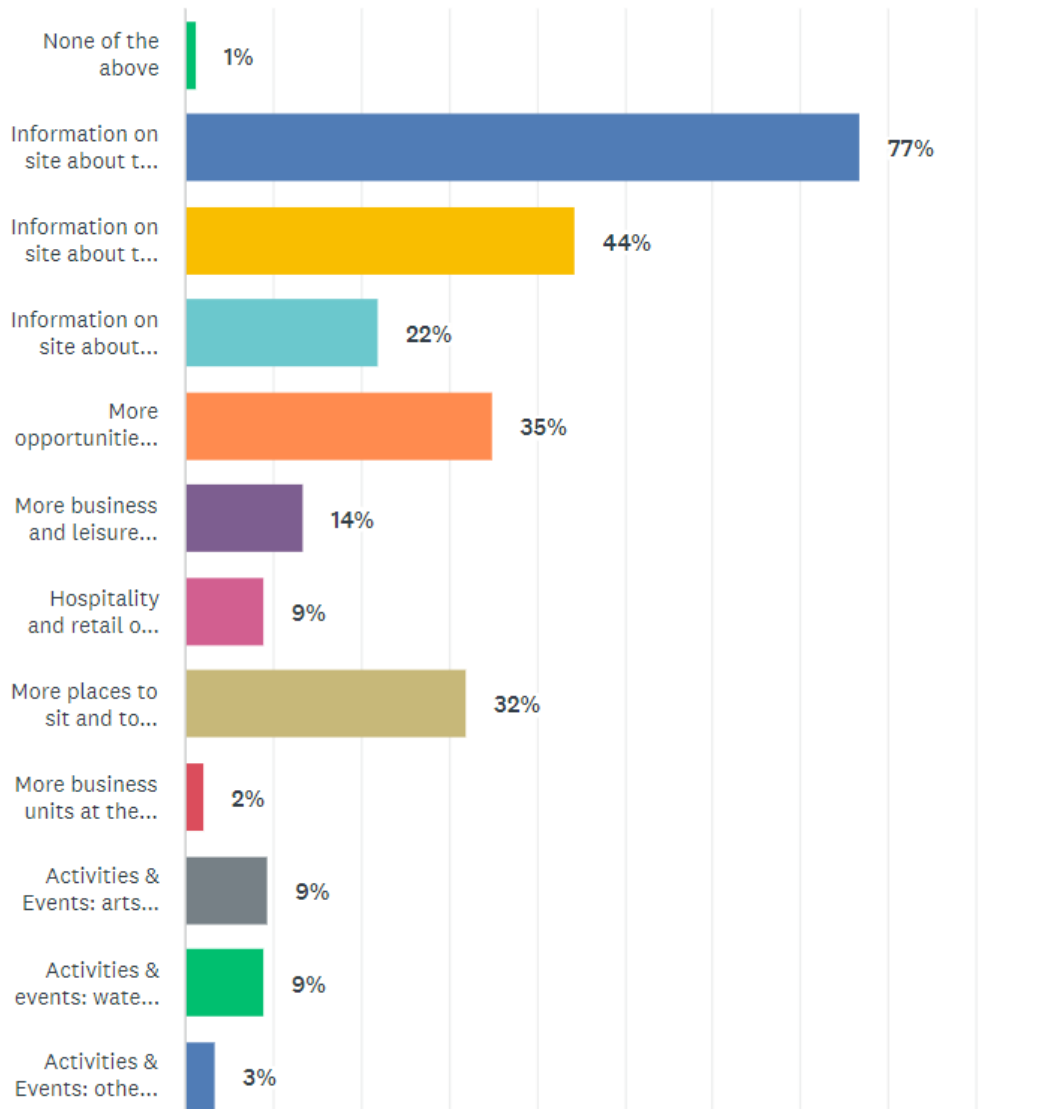


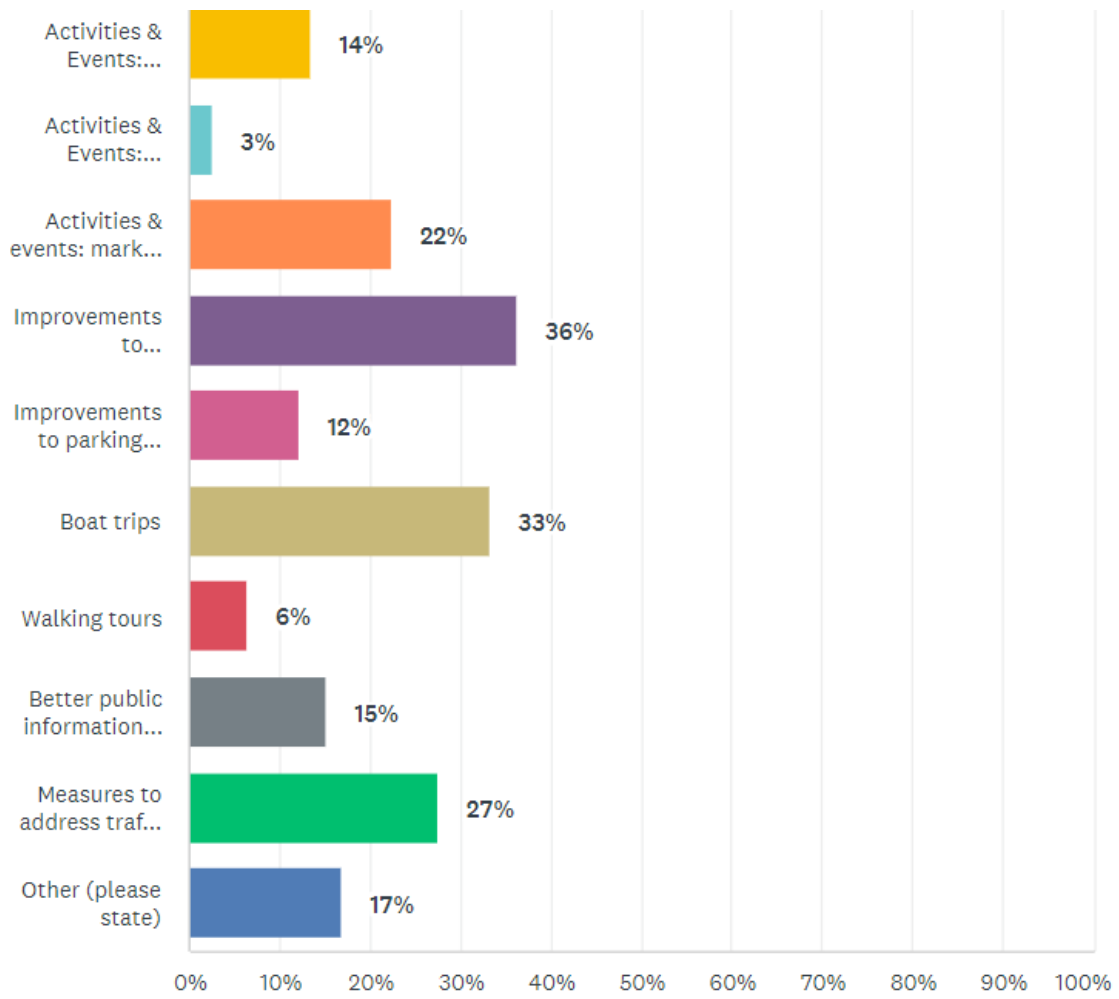
Q12



Without worrying too much about resources or funding, what would you like to see in or near the harbour in the next three years? To help understand priorities, we ask you to select up to five of the following:

Answered: 237 Skipped: 17





ANSWER CHOICES	RESPONSES	
None of the above	1%	3
Information on site about the history of the harbour	77%	182
Information on site about the natural environment	44%	105
Information on site about walking and cycling routes	22%	52
More opportunities to eat and drink at the harbour	35%	83
More business and leisure opportunities for fishing and other marine activity	14%	32
Hospitality and retail open and a range of events and activities 365 days of the year	9%	21
More places to sit and to shelter	32%	76
More business units at the harbour	2%	5
Activities & Events: arts & crafts	9%	22
Activities & events: water sports	9%	21
Activities & Events: other sports & leisure (eg.yoga)	3%	8
Activities & Events: heritage & local history	14%	32
Activities & Events: celebrations (eg. Civic events, wedding photoshoots)	3%	6
Activities & events: markets (eg. food, arts & crafts)	22%	53
Improvements to infrastructure: building & walls refurbishment, improved lighting, re-surfacing, etc.	36%	86
Improvements to parking arrangements	12%	29
Boat trips	33%	79
Walking tours	6%	15
Better public information about Crail Harbour as a place to visit (eg. leaflets, online marketing)	15%	36
Measures to address traffic congestion and parking issues	27%	65
Other (please state)	Responses	17% 40
Total Respondents: 237		

OTHER:

I would love to own a sea kayak but have no storage. Could lock up units be possible eg in the waste area where the fish vans park?

7/22/2022 2:19 PM

Also selected: Hospitality and retail, activities and events: water sports, activities and events: heritage and local history, and Boat trips.

7/20/2022 11:22 AM

Also selected - walking tours. The attraction of Crail is the quaintness - don't destroy this.

7/20/2022 11:00 AM

Also selected: Activities & events: markets, and improvements to infrastructure

7/20/2022 10:55 AM

Also selected: Improvements to parking arrangements, better public information about Crail Harbour, and measures to address traffic congestion and parking issues. To look cared for - painted, tidy and weed free and Crail Harbour Office resored as all year round museum. A toilet that doesn't close at 3pm - surprisingly tourists come even after that time.

7/20/2022 10:26 AM

Improvements to infrastructure etc. should be in scale and keeping ie. cobblestones

7/20/2022 10:13 AM

Also selected: Activities & events water sports. Please do not destroy the place that Crail is by introducing too much

7/19/2022 3:05 PM

Also selected: More places to sit and shelter, Boat trips & Measures to address traffic congestion and parking issues

7/19/2022 2:57 PM

Regular clearing of seaweed washed up on the beach. The smell of rotting seaweed puts off visitors and locals.

7/11/2022 2:26 PM

Traffic and parking are becoming a big problem, habitual parking on the harbour brae stops some delivery lorries from coming down to the harbour so what about a fire engine getting down?Public toilets close at 1530hrs....ridiculous.What about a traditional boat festival or similar?The Portsoy one is a big event now.What about small concerts,perfect backdrop and atmosphere.

7/8/2022 10:23 AM

Keep seats, water tap and gutter clear of weeds, on left side leading to the slipway. Tidy up generally.

7/6/2022 10:49 AM

Keep the toilets open

7/4/2022 1:52 PM

People need to observe the no vehicle sign

7/3/2022 4:29 PM

The harbour is pretty perfect as it is and has the right number of facilities which helps to maintain its authenticity. Ongoing maintenance is important, keeping it tidy and litter free. There is a risk that increasing facilities, activities or infrastructure will spoil the historic character.

7/1/2022 10:07 AM

Definitely needs a shake up, commercial fishermen's facilities have not improved much over the decades. Tidy it up, do proper repairs to the masonry. Used to have a thriving sailing club. Why not host a traditional fishing boat festival or similar...like the mega successful Portsoy event?.

7/1/2022 1:13 AM

Improvements to the beach. Allowing the seaweed to build up on the beach makes it less inviting for users particularly when lying for some time and with dead seabirds caught up in it - as it was today.

6/30/2022 10:28 PM

Vehicles of boat owners and home owners allowed down the harbour. Not holiday home cars. If you OWN a boat or OWN a home down the harbour you should be given a yearly ticket. Anyone who doesn't have a ticket should be fined.

6/28/2022 8:15 PM

Harbour area needs really good tidy up - removal of old fridges, blue plastic creels full of litter on pier, excess white plastic crates, lots of firewood by crab shack. Also dredge the harbour as the smell is awful at low tide!

6/25/2022 7:31 AM

I think it's important to maintain the authenticity of this national gem. I don't think commercialisation could be possible as the town couldn't support the additional traffic required. NB Crail also has other beautiful less known areas to be explored.

6/23/2022 10:02 AM

Cleaning. More litter there than ever before. At end of harbour some fishermen leaving empty cans and cigarette packets.

6/22/2022 9:27 AM

Cleaning of the water to reduce smelliness and make swimming more inviting

6/21/2022 11:36 PM

Cleaning up the bench areas and outlets. They look and smell awful.

6/20/2022 7:21 PM

Need to tidy up more often after the fisherman and also much more regularly clean the beach next to the harbour.

6/20/2022 3:55 PM

Information on site emphasising good harbour etiquette

6/20/2022 2:42 PM

My main worry would be over-development of the harbour. Although it needs a bit of a spruce up, more retail and eating opportunities and too-bright modern lighting everywhere and all the rest of it would spoil its ambiance

6/20/2022 2:13 PM

Places of natural beauty suffer from over signage. The harbour is a place of work for many. It should be kept as it is with as few parking places as possible. It would benefit from being kept clean and weed free. No encouragement is needed to attract visitors.

6/20/2022 11:49 AM

The harbour area needs to be tidied up getting rid of the weeds that are growing in some areas. It would be a lot more welcoming if someone took a hoe to the weeds.

6/19/2022 9:49 PM

More measures to stop visitors parking at harbour. Parking should only be for harbour workers and residents.

6/19/2022 9:27 PM

Regular clean of seaweed on beach

6/19/2022 8:56 PM

I've been visiting Crail & the harbour since childhood (I'm 67). Comparing it to the past it's quieter and nice to have no visitor cars but the pier could do with a tidy up !

6/19/2022 7:14 PM

Clean up harbour bottom

6/18/2022 6:56 PM

Toilets that are open. This would extend length of visits rather than having to move on to anstruther or home for toilets. Marketing where are safe areas for wild swimming. Given so many visitors to the East Neuk to visit tidal pools. Crail could be on the swimming map also. Cleaning beach of seaweed as happens in Dunbar. Smell can be very off putting at certain times of year.

6/18/2022 6:34 PM

Dredge bag of harbour and cleaning beach

6/18/2022 2:47 PM

Regular cleaning of the harbour beach.

6/18/2022 2:42 PM

No seaweed

6/18/2022 11:34 AM

fix the road and leave the rest of the harbour as it is, crail community council has ruined enough of it already

6/18/2022 11:07 AM

Toilets with a coded lock for harbour users out With 9-5 opening hours of toilets

6/17/2022 9:24 PM

Repair of, information about reasons for, value of and use of, and potentially demonstrations of the derrick and barrage at the harbour mouth

6/17/2022 1:34 PM

Electric vehicle charging would be a nice addition. Anything to reduce the fumes for pedestrians walking up and down the hill.

6/17/2022 11:26 AM

toilets open later than 3pm!

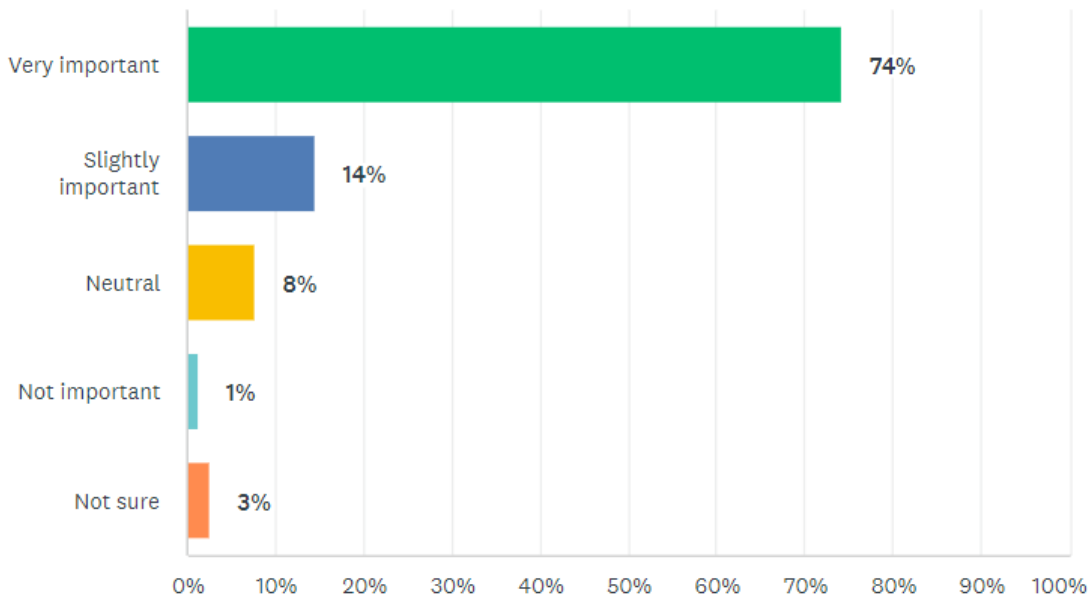
6/17/2022 8:25 AM

Q13



How important do you think it is for the community to seek funding for improvements at the harbour?

Answered: 236 Skipped: 18

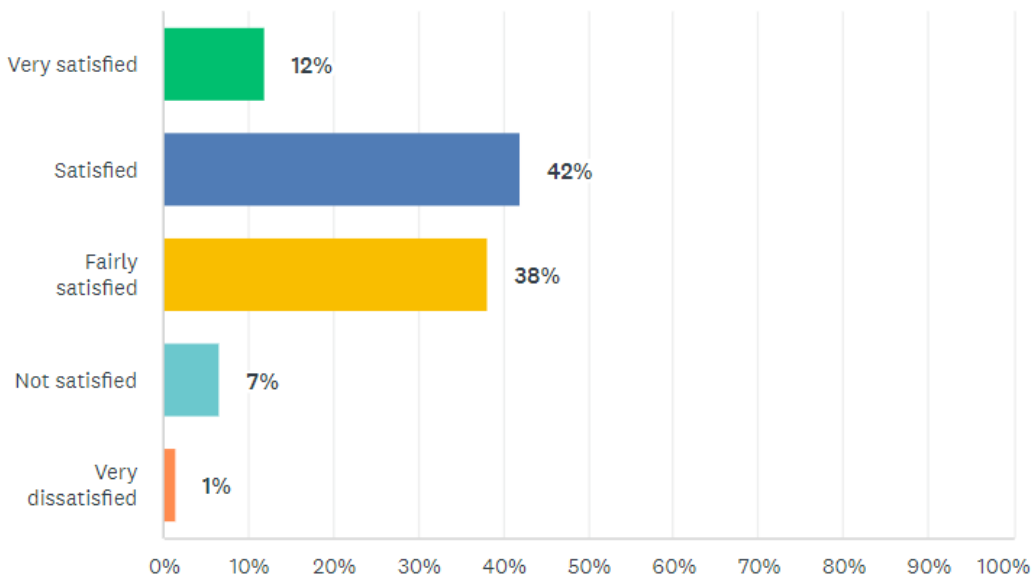


Q14



Improving Crail Harbour was identified as a strategic goal for the community through the Charette process to prepare the Crail Local Place Plan. How satisfied are you with the consultation process to prepare the Plan and the priority action themes of integrating new development, affordable homes, business and tourism, community facilities & local services and environment?

Answered: 210 Skipped: 44



Q15



There will be a further opportunity to discuss the future of Crail Harbour through a local consultation process. Please provide your name and contact details if you would like to be involved in the consultation.

Answered: 87 Skipped: 167

I love the harbour area. I feel there needs to be more to offer. Sadly it's also quite smelly at low tide so my visits are often tidal when the tide is in! It's so beautiful then. Increasing the water sports available would be good eg Cellardyke range of activities

7/22/2022 2:23 PM

I look forward to progress being made on raising the profile of Crail Harbour.

7/20/2022 11:19 AM

We like the harbour how it is - a working harbour, not something tidied up and presented for tourists.

7/20/2022 11:10 AM

Please do something to stop people allowing their dogs to defecate on the beach. It is used for swimming and by children and people have been spotted allowing this and they are unfortunately local to Crail. It's disappointing. It is such a beautiful place to come and swim with our children but this is putting us off.

7/20/2022 11:05 AM

Re q14 I have always thought that a visual 'stand' would stop a lot of people driving down - like a stack of lobster pots. Pushing people into the village to park or a parking sign at the top of hill sending to Marketgate. The charm of Crail is indeed to be understated but it needs to be cared for. All it needs is a little love but we don't want to turn it into Padstow! Happy to help.

7/20/2022 10:30 AM

I have visited Crail Harbour Beach on many occasions and have witnessed local people allowing their dogs to defecate on the beach. Absolutely disgusting!!! They refused to clear up the mess. My family use this beach and use the facilities of the cafe etc. If this continues we will not use your beach and facilities in the future.

7/19/2022 3:12 PM

Visited for East Neuk festival events. Can see that the harbour needs attention but don't over do the 'theme park'! Not too many heritage notices, information boards etc! Good luck.

7/19/2022 2:59 PM

We make a trip to Crail once or twice a year and always have an enjoyable walk round the village and harbour.

7/13/2022 9:48 AM

A good initiative

7/12/2022 8:22 AM

One thing which would be an improvement would be for the public toilets to be open longer during the summer. 4pm closing is too early. Thank you

7/10/2022 10:49 PM

Crail harbour is beautiful and unspoiled. It could use a bit more tidying and information on its history plus surrounding area walls would be good

7/9/2022 8:41 PM

No mention about the commercial fishing in the questionnaire...!! Nothing has been upgraded or improved since the 60's(except the ladders).Harbour beach would be more appealing if it was groomed once in a while, especially after S.E.Gales...even if only in the tourist months...i understand the eco system argument against itbut mess,stick and flies do not make a great impression.

7/8/2022 10:27 AM

Leave the harbour as it is

7/8/2022 9:12 AM

Crail harbour is a beautiful place that has survived for years without too much intervention. It is a beautiful working harbour and should remain so.

7/3/2022 4:30 PM

The harbour is probably the most photographed image of the East Neuk and yet despite this it has been allowed to become run down. The traffic management is non existent and 'no access' signs are ignored. The building owned by the council has been derelict for as long as I can remember. The harbour remains a 'go to' for tourists despite the lack of investment and lack of maintenance. Think how much more could be made of these visitors experience if the harbour had a bit more to offer them.

7/2/2022 11:46 AM

introduce a responsible and respectful code of conduct for all harbour users - private and commercial - - only because you keep a boat there doesn't mean you own the place. Address the use of space on pier and slip way, have people clean up after themselves, especially those unused or broken creels and work material that are hazards to the wider users; fix the broken freshwater tabs/ run-off that are basic commodity for most beach goers; address the lack of seagull proof bins and waste management, with take away material often linked to local food vendors (including on the main street, not just at the harbour)

7/1/2022 10:07 PM

Strongly believe that the harbour does not need any changes and introducing more formal activities or infrastructure could put at risk the historic character and environment. Ensuring it is preserved, maintained and kept in good order is of most importance.

7/1/2022 10:55 AM

The attraction of the Harbour is that it remains natural and unspoiled by development.

7/1/2022 10:17 AM

This is my first time in Crail and I have plans to visit again. It is a truly beautiful place

6/28/2022 11:54 AM

My first visit and I loved it

6/26/2022 6:44 PM

The activity / feel at the harbour is carefully balanced currently via natural opportunity for shops etc. Careful consideration is required. Over signing (information etc) in prominent areas should also be avoided.

6/26/2022 3:57 PM

Thanks for taking your research into this important asset for Crail forward.

6/26/2022 8:10 AM

Crail harbour is great historic importance as well as being important as a working harbour for the creel fishing boats . However being a "working harbour" should not be an excuse for harbour to be left untidy with old fridges , excess plastic crates and litter filled blue plastic creels on pier. If Fife council refuse department should clear this stuff then let's get it sorted !

6/25/2022 7:46 AM

We know it is a working harbour but a good clean up is required.....old fridges,Blue plastic creels etc.

6/24/2022 11:33 PM

Would like to see some quick wins eg Painting railings etc/Weeding/Tidy Up/Fix&paint benches. Plus stabilise harbour office before it collapses !

6/23/2022 10:48 AM

As an outsider I think it's important to maintain Crail's position as a 'below the radar' , 'hidden gem' status where it already excels. Also there are other areas of Crail that perhaps could be exploited further. Finally, would there be any merit in a rail link to the north and south?

6/23/2022 10:12 AM

Would really like the " Hens Ladder " to be cleared of weeds more often.

6/22/2022 9:44 PM

Public Toilets not opened long enough, shuts to early, so frustrating at a visit to harbour, close later please as some times I have to leave harbour to find a toilet that's open. Kind regards.

6/21/2022 2:51 PM

Crail Harbour is a special place and the main reason I love Crail and continue to come to Crail thirty years after my first visit. Please do all you can to preserve its beauty and history.

6/21/2022 7:37 AM

The amount of weeds in area of harbour is a disgrace. Two seats are nearly unusable because of weeds. The area, including the Hen's Ladder, was weeded well a few months ago but needs regular attention. The impression on visitors must be very bad.

6/20/2022 10:09 PM

Thank you for engaging the local community in this matter. It will be great to get and act upon the information you receive.

6/20/2022 3:56 PM

The harbour is unfortunately becoming a deserted housing area for most of the year due to second home ownership.

6/20/2022 2:49 PM

The harbour is a very sensitive location in Crail. It is the site of people's livelihoods, a working harbour, but also a place of leisure. I don't know quite how it can be done but it is important that any developments bring together the needs and interests of groups (fishermen, local sports clubs, visitors) which have until now been somewhat competing.

6/20/2022 2:44 PM

Over-development is not good development

6/20/2022 2:15 PM

Had a flat overlooking the harbour till 2020. Loved the view and ambience of the harbour and support efforts to maintain this. Unfortunately only an occasional visitor now!

6/20/2022 1:30 PM

A recent downturn in the general tidiness of the harbour has resulted in a large number of lobster pots and debris lying around in the harbour. This makes the place untidy and hard to move around in.

6/20/2022 11:35 AM

I would add I'd be in favour of enhancing what is there and not developing or modernising.

6/20/2022 10:48 AM

Those of us who cannot live in attractive places like Crail still value the place and rely on visiting for wellbeing. There should be an avoidance of 'them' and 'us' mentality.

6/20/2022 12:59 AM

A beach clean is needed to clear some of the rubbish washed up on Crail Harbour Beach. The last time I walked along the beach I picked up 3 pieces of fishing tackle with large hooks attached. If a child or adult got this in their feet it could be very serious.

6/19/2022 9:55 PM

Stop trying to make peaceful areas too busy. The cafe, lobster shack and Brodie's grannies is plenty for a small harbour. Crail is at saturation point with parking at High st.

6/19/2022 9:30 PM

Would be good if more sports for teenagers from harbour. Something similar to the east Neuk outdoors

6/19/2022 8:26 PM

The views to the harbour need preserved for people walking on coastal path . It is important to maintain the harbour as accessible to boats through dredging etc

6/19/2022 7:32 PM

As a holiday visitor it's nice to be asked, though obviously local views are more important!

6/19/2022 7:16 PM

Despite sign indicating no vehicular access to harbour other than residents and fishermen, drivers continue to ignore it. Action required to stop this as very dangerous, selfish and blatant disregard for pedestrians. Also cars park on pavement at top of Shoregate, pedestrians have to walk on the road.

6/19/2022 3:17 PM

I would be sad to see the harbour developed commercially, worrying it might lose some of its charm.

6/18/2022 5:11 PM

As an open water swimmer I value the harbour and would not like to see speed boats and jet skis; swimmers coexist well with fishing and other pleasure boats.

6/18/2022 3:30 PM

We have a residential caravan and

6/18/2022 11:38 AM

Crail community council has does nothing but waste money. They hold a contempt for the local people and have are only interested in money for their own pockets

6/18/2022 11:16 AM

The beach/sand area needs improving and cleaning regularly, as does the pedestrian access down the Hens Ladder.

6/18/2022 10:53 AM

There is a danger we become so obsessed about making the harbour a tourist destination that we lose the authenticity of why is it such a beautiful place to visit. Please, no information boards or special tourist features. Let tourists enjoy the place for just what it is already

6/18/2022 10:43 AM

There's a delicate balance between conserving the history and ambience of this quiet working harbour, and making it fit as a tourist destination for the future. If more of the existing buildings housed food and retail, especially with outdoor summer space, it would attract many people to linger there. I know it was dredged just a few years ago, but the low-tide smell is still a problem occasionally.

6/17/2022 3:13 PM

Fix the crane!

6/17/2022 3:00 PM

I realise that any of my suggestions might result in additional signs and street furniture. Could this please be kept to a minimum? It spoils the overall picture.

6/17/2022 12:44 PM

It would be a pity to spoil the ambience of this ancient harbour by introducing too much commercialism. There aren't too many places left that are so unspoilt.

6/17/2022 10:51 AM

Feel most Crail residents love and wish to protect where we live and recognise that to do so it needs to thrive. I actively promote Crail when giving tours at the distillery.

6/17/2022 10:08 AM

A regular tidy up of disused rubbish wouldn't go amiss.

6/17/2022 9:53 AM

It's a working harbour, priority must always be given to the fishermen that use the harbour.

6/17/2022 9:36 AM

Thank you for organising this survey!

6/17/2022 8:46 AM

Any change has to be managed gradually

6/17/2022 8:17 AM